



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

## ODI RESUME

**Investigation:** TQ 10-007  
**Prompted by:** Recall 10V-489  
**Date Opened:** 12/30/2010  
**Investigator:** Alexander Ansley  
**Approver:** Frank Borris  
**Subject:** Timeliness of defect decision

**Date Closed:** 06/29/2012  
**Reviewer:** Jennifer Timian

### MANUFACTURER & PRODUCT INFORMATION

**Manufacturer:** VOLVO CARS OF N.A. LLC.  
**Products:** 2010 S80, XC70, V70, MY 2011 S80, XC60, XC70  
**Population:** 9,746

**Problem Description:** Improper and/or non-deployment of driver's air bag.

### ACTION / SUMMARY INFORMATION

**Action:** Close this timeliness query.

**Summary:**

On October 13, 2010 Volvo formally notified NHTSA of its decision to recall approximately 9,746 model year 2010 S80, V70, XC70 and 2011 S80, XC60, and XC70 vehicles (subject vehicles) that Volvo determined contained a defect related to motor vehicle safety (recall 10V-489). The defect identified in these vehicles was an intermittent fault in the driver's air bag clockspring connector. NHTSA opened Timeliness Query (TQ) 10-007 to evaluate the timeliness of recall 10V-489. NHTSA issued an information request (IR) to Volvo on January 10, 2011. Volvo responded to the IR on February 24, 2011.

After reviewing Volvo's IR response, NHTSA concluded it had a potential civil penalty claim against Volvo for violations of the National Traffic and Motor Vehicle Safety Act, as amended, 49 U.S.C Chapter 301 (Safety Act) and its implementing regulations. Volvo denied any violations of the Safety Act. However, in order to settle this matter and other potential claims regarding recalls in 2010 and 2012, Volvo agreed to pay a civil penalty of \$1,500,000. Volvo also agreed to change its recall decision making process so that NHTSA and the owners, purchasers and dealers of Volvo motor vehicles are informed of safety-related defects and non-compliances in a timely manner.

This TQ is closed.